### **Boleonhard THEFuturesAGENCY**



# The next 3 years: OCH meets Social, Local, Mobile

"Our focus should be not on **emerging technologies** but on **emerging cultural practices**." - Henry Jenkins, Professor of Comparative Media, MIT and author of **Convergence Culture: When Old** and New Media Collide

and New Media Collide





# Not Sustainable

#### RESEARCH SHOWS THAT 75% OF PEOPLE ACTIVELY AVOID ADVERTISING, WHETHER IT'S ON TV, INTERNET OR BILLBOARDS

- SIFO INSTITUTE, 2009

SOUNDS LIKE BRANCING



# One-way messaging from a non-frusted source



#### HI-SCORE 594350 PLAYER 1 139700 PLAYER 2



## Mass media - mass products - mass interruption

# ACCEPTANCE

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Source: Scholz & Friends via Youtube

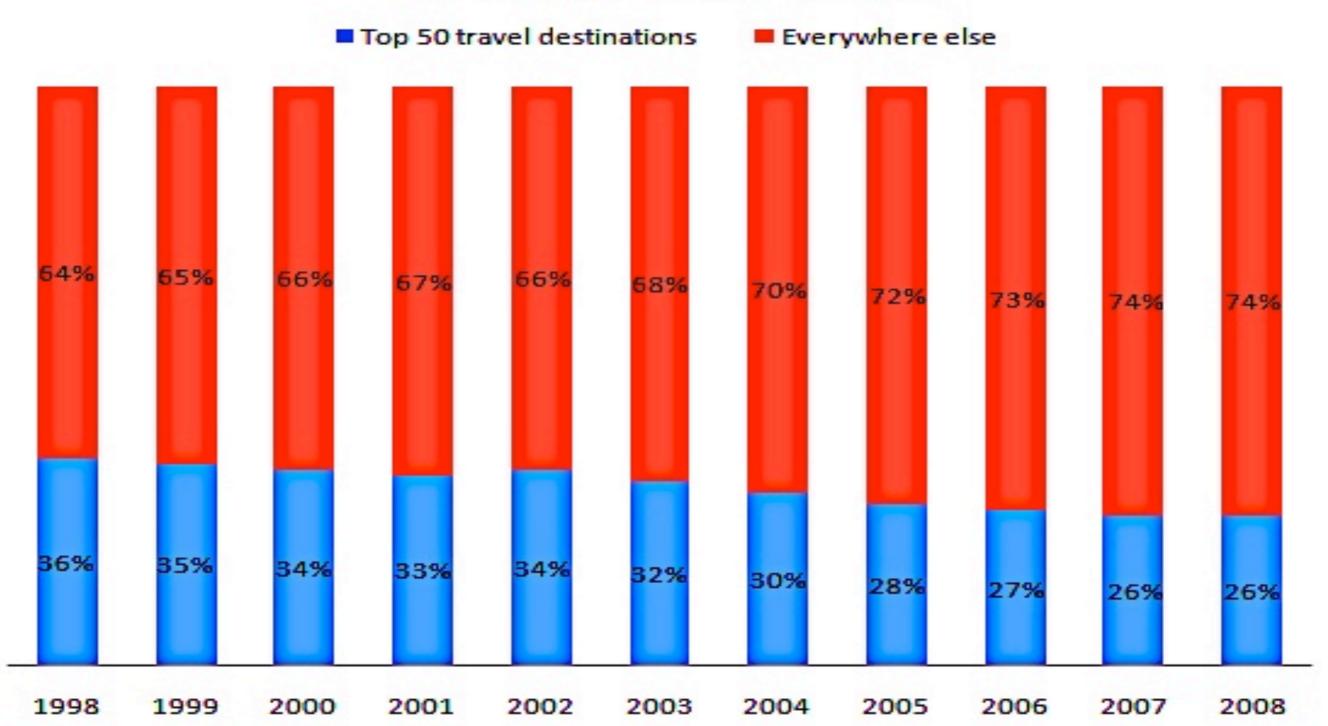
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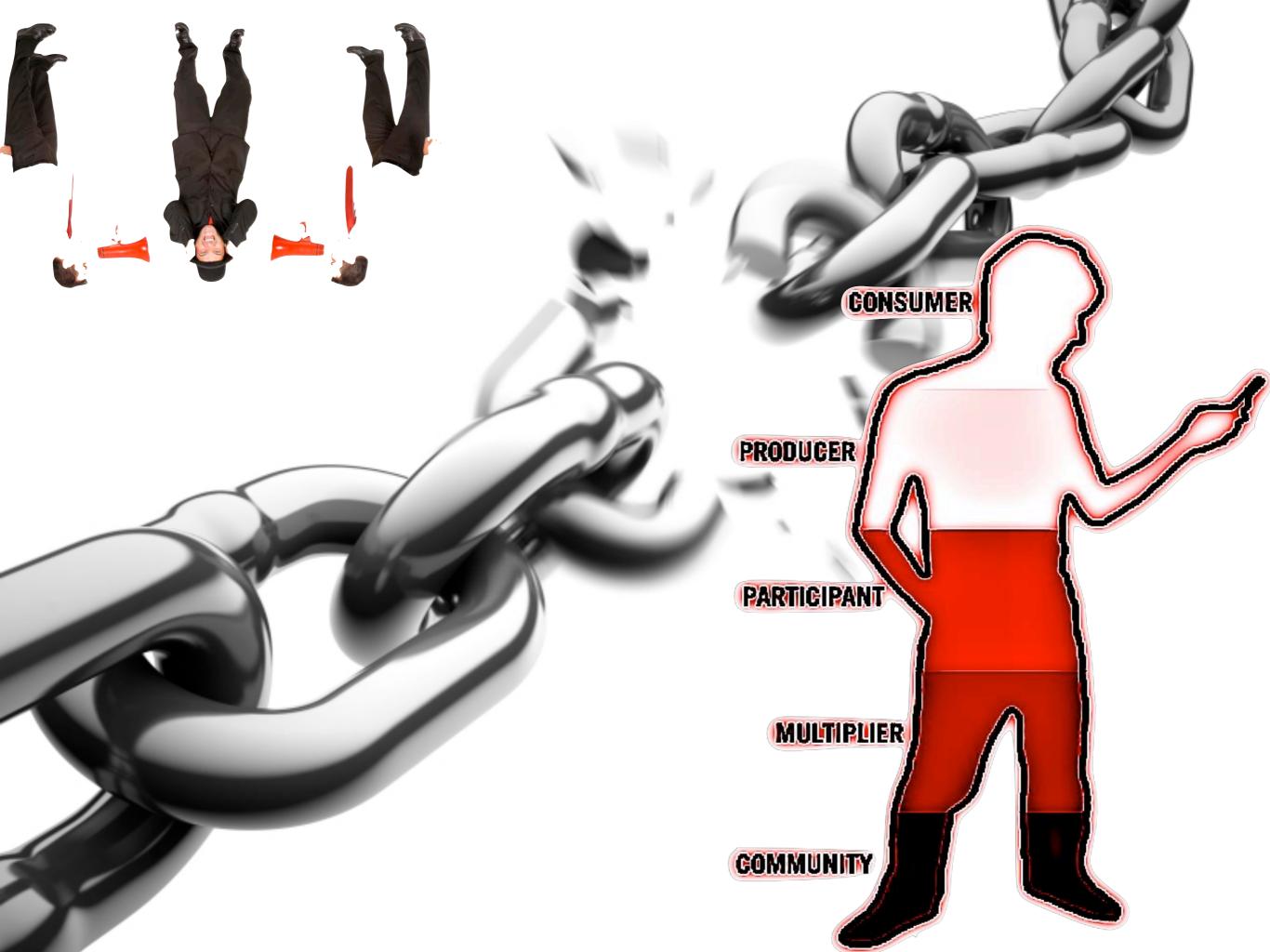
## From Broadcast to Broadband



## Total fragmentation ...increased targeting required

#### **The Long Tail of Travel**





## Information FLOWS.

phybelkum RT @gleonhard: How to protect your ideas in the digital age I http://ow.ly/MgWR (my 2 cents mentioned here: share them!)

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gervis RT @gleonhard: Nice video via @FORAtv - Conversation with Patti Smith http://ow.ly/MZPi "people still have the power" - but they don't b ...

gervis RT @gleonhard: Seth Godin's Blog: What Matters Now: get the free ebook http://ow.ly/Nbux 5\* Must Read II http://ow.ly/d/ZL

# From Impression to Expression

#### **CONGRATULATIONS!**

To celebrate youth and discovery, Pepsi asked consumers to design the next Billboard in Times Square, NY. Hundreds of thousands of people from all over the globe participated. See the design that was chosen, which is now on display at the corner of 44th and Broadway for the whole world to see!

SEE THE NEW PEPSI BILLBOARD

CREATE YOUR OWN BILLBOARD

PEPSI.com

YOU DESIGNED THIS

CREATE THE NEXT PEPSI CAN

SEE THE NEW PEPSI CAN DESIGNS

## Convergent Lifestyles



 MyShopanion and Scandit are just two iPhone apps that allow consumers to scan items while out shopping and not only see online reviews but get instant feedback via Facebook and Twitter.





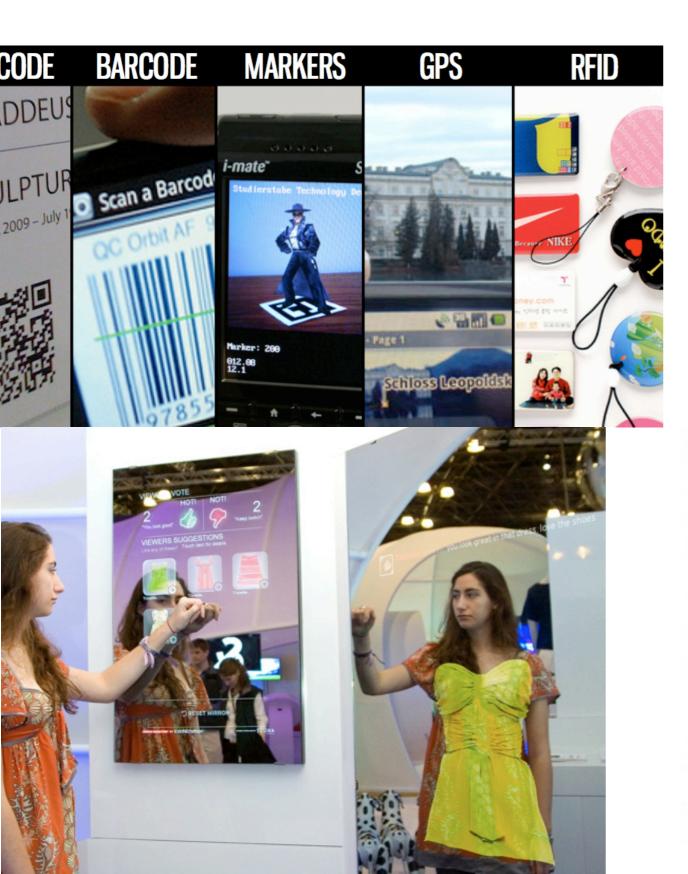


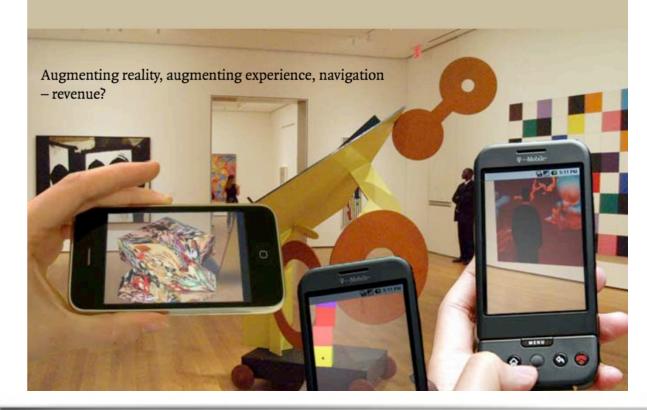




## Total Online / Offline Convergence

ALAN MOORE | WWW.SMLXTRALARGE.COM | CAMERJAM 2011







## New levels of Interaction

#### FUN WAYS TO PLAY TOGETHER





WØRLD ECØNOMIC FQRUM

COMMITTED TO IMPROVING THE STATE OF THE WORLD

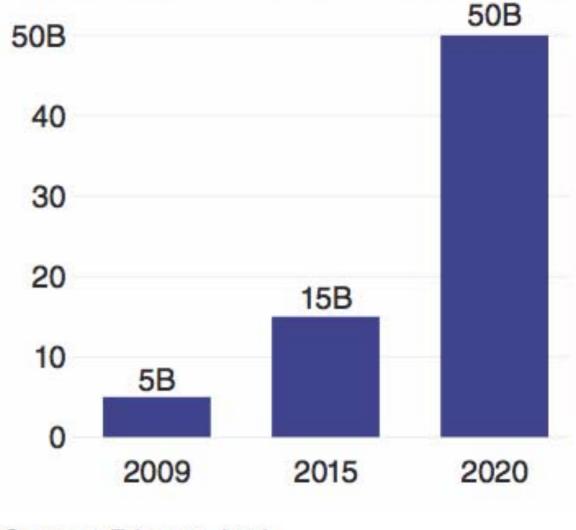
Source: IDC

#### FIGURE 3: BY 2020, DIGITAL RECORDS WILL BE 44 TIMES LARGER THAN IN 2009

Global digital data (in exabytes)

40,000 30,000 20,000 10,000 0 2010 2012 2014 2016 2018 2020 FIGURE 2: BY 2020, MORE THAN 50 BILLION DEVICES WILL BE CONNECTED TO THE INTERNET

Global devices connected to the Internet



Sources: Ericsson, Intel

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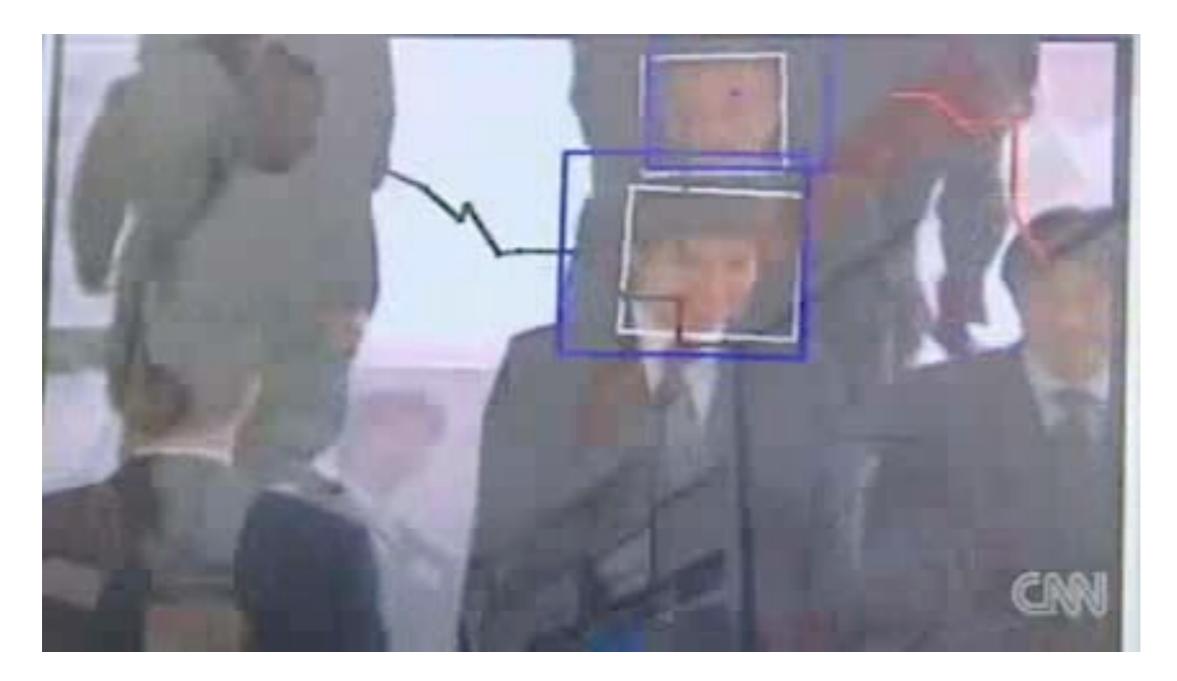
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# Volunteered Observed

# **Inferrec**

# Ads reading YOU ...?





## DATA IS what its all about





Image licensed via sevensheaven.nl



## Mobile + OOH = Holy Crail

#### KP ...Yet the Efficacy of Mobile Ads vs. Other Media is CB Compelling

#### Relative Efficacy of Mobile vs. Other Advertising Media, 1/11

	Reach	Targeting	Engagement	Viral	Transaction
Mobile	100	90	70	80	80
Internet	50	50	80	40	60
т	50	30	90	1	20
Print	40	1	20	1	1
Radio	60	1	40	8	
Outdoor	20	3	1		

# Sprinklers not Watering cans

# 



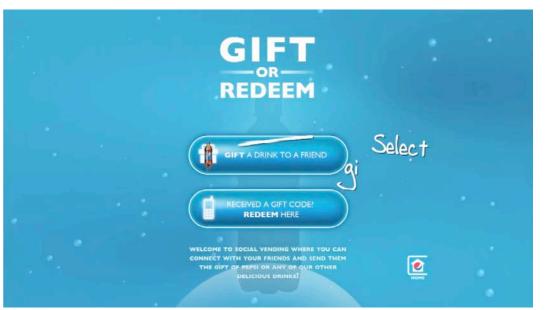






## Adver-Vending-Cifting ...?



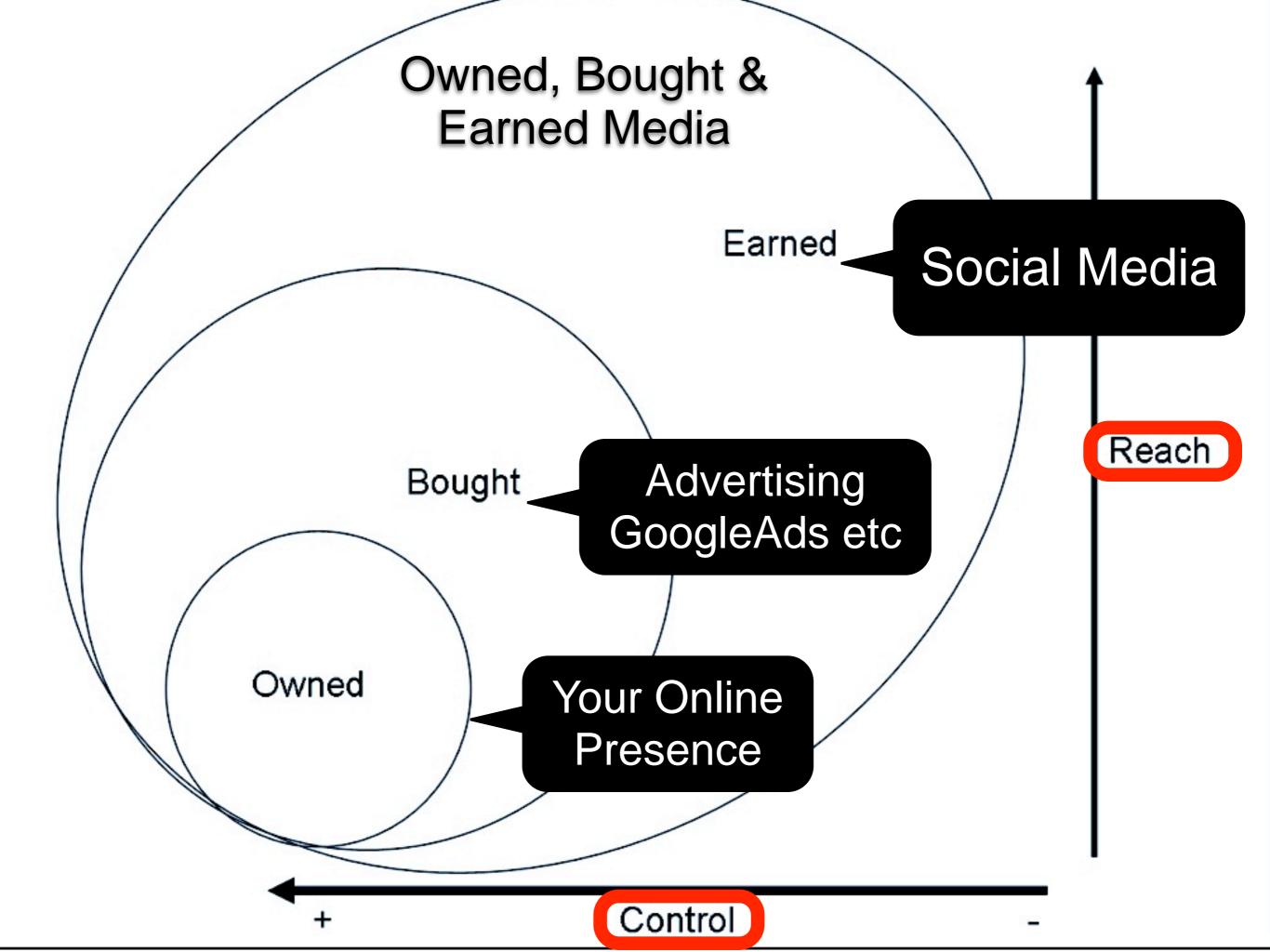


Gift or Redeem a Drink

1

#### TOUCH ONE TO BEGIN

#### Secial vending







# Advertising is Content

AULT

PLAY VIDEO

#### 🕅 zynga<sup>.</sup>



FarmVille's gone Gaga over Born This Way! Play in GagaVille to unlock songs before it hits stores. POWERED BY iheartradio

TAKE ME TO GAGAVILLE!



Best Buy Exclusivel Purchase a \$25 Game Card and download *Born This Way!* BUY NOW

On the Set with Gaga sweepstakes

Terms and conditions



Get exclusive Lady Gaga virtual items for your favorite Zynga games

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GO TO REWARDVILLE

#### **RETURN HERE MAY 19-23**

#### GET LADY GAGA VIRTUAL GIFTS!



► GO TO ZYNGA.COM



GO TO Ewitter

Starting May 19th at 6AM Eastern, listen to your favorite Clear Channel Radio station to get the day's code for a Limited Edition Lady Gaga Item in FarmVille. WORDS

Play the Lady Gaga word of the day and be entered to win fabulous prizes

WORD OF THE DAY: CHAPEL

WORDS WITH FRIENDS

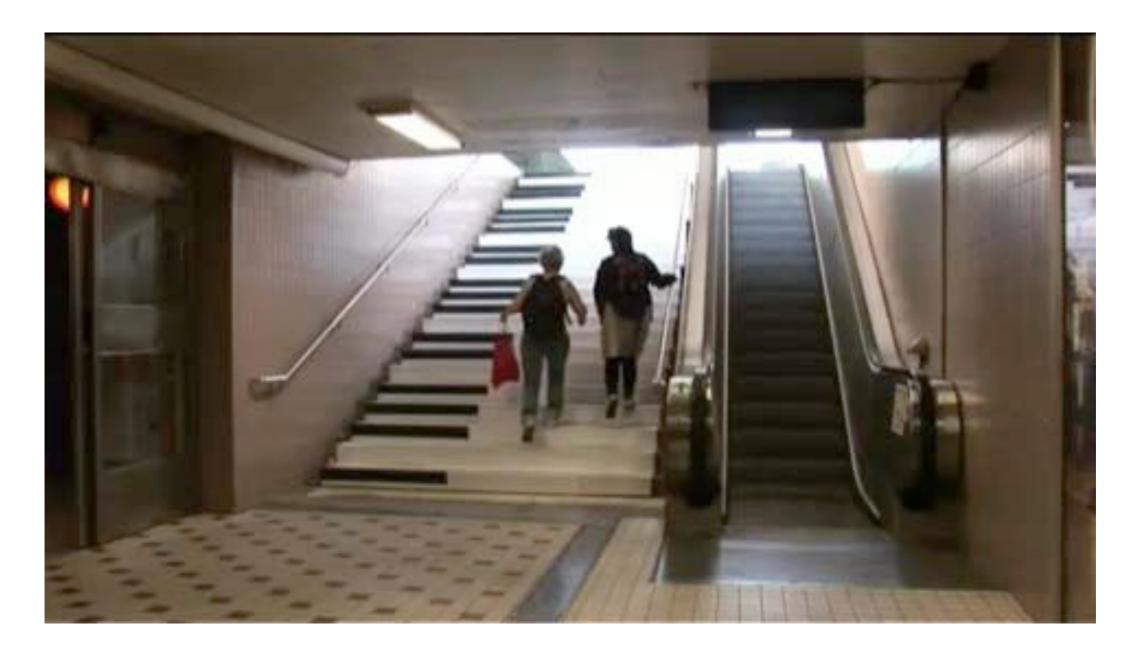
# Who do wa pay attention to?



Marshall McLuhan

#### Marshall McLuhan Technologies as Extensions of Man & Global Village.

# Engagement is the key





## "Tell me and PU forget; show me and I may remember; involve me and l'II understand." $\sim$ Chinese proverb awareness social commerce engagement



## Targeting 2.0: Permission to Engage

# Follow Me



Chris Hall, head of research at JCDecaux:

- Consumers have high expectations of digital outdoor, like to see digital outdoor, are keen to engage
- Brands will benefit from creating a dialogue with consumers
- Commuters valued the medium as core part of their daily commute to provide them with content and entertainment
- "Consumers told us they want to see multiple creative, frequent copy change, live content feed"
- "Research suggests that the public are ready for more engaging content on digital screens and brands that meet the public's appetite for entertainment will benefit"



### Augmented Marketing Augmented Content AUgmented Reality







Augmented Reality will enable us to experience all sorts of things with greater intensity.







# Relevance Timeliness Connectedness

## Fure success probably means more...



## Let the 'consumer' run the show



Instead of the billboard changing as an individual walks past, a personalised, relevant advertisement will be sent directly to their mobile device. The car will have different meanings depending on the individual's preferences – for one it could mean purchase, another it could be rental or finally it may mean accessorise.

## Engage not enrage.







# mersion means impact

the

Find the pairs behind

## Connection not Interference

ATTENTION ECONOMY	ATTRACTION ECONOMY
Interruption	Engagement
Directors	Connectors
One-to-many	Many-to-one
Reactive	Interactive
Return On Investment	Return On Involvement
Heavy users	Inspirational Consumers
Big promises	Intimate gestures
What you need	What I want

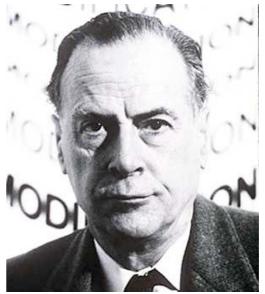




## Inter-relating. Dialogue. Interface.

He wants an interface, a resonant dialogue. He wants to rap, chat and empathize with everybody about everything, and this constitutes an interface of change in dialogue. It isn't just the passing of gossip back and forth. It is a kind of interrelating by which people feel that they are changed, that they are getting with it, they are getting involved, they are participating.

Marshall McLuhan Nov 14, 1971





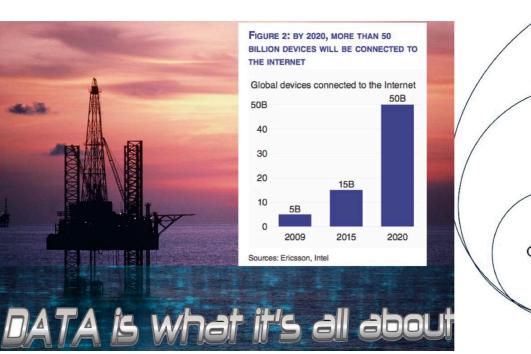
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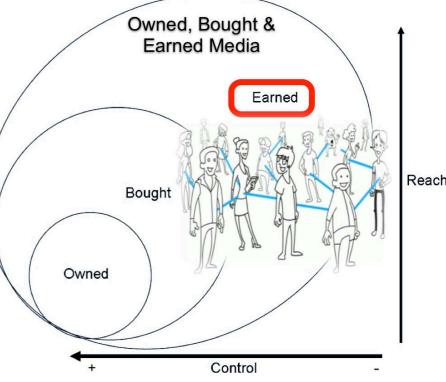
#### From Broadcast to Broadband











#### **Connection not Interference** KPCB's John Doerr Calls It "SoLoMo" ... Relevance ATTRACTION Timeliness So Lo Mo ECONOMY Interruptio Engagement Directors Connectors One-to-many Many-to-one Reactive Interactive Connectedness Return On In Return On Invo Heavy users Inspirational Consumer **Big promises** Intimate gestures What you need What I want Social Mobile Local

## apeonhard www.mediafuturist.com

